



NEW IC BUS WARRANTY POLICY

116 Oakwood Dr. E, Monticello, MN 55362

Parts: 763.295.5103

Warranty: 763.271.2978

Parts to be considered under warranty will be charged to the customers account and will be credited once part is received at Hoglund Bus and deemed a warrantable failure. Any freight charge to or from Hoglund Bus is at customers responsibility and will not be reimbursed.

- A picture of the mileage and VIN tag are REQUIRED for warranty claims. Pictures should be emailed directly to Austin Plumley at austin.plumley@hoglundbus.com
- A detailed description of failure and purchase invoice number must be included
- Upon receipt, you will receive an email back with an RMA#
- RMA# must be included on this form to be considered for warranty as well as on the outside of the box that the parts will be returned in
- Any parts returned without an RMA# will be returned to the customer or scrapped

Please complete the following form, providing all the information requested and return it with the defective parts within 14 days of date replacement part was shipped to you, or claim will have to be denied.

REQUIRED INFORMATION, CLAIM WILL BE DENIED IF ALL LINES ARE NOT COMPLETED

Customer: _____ Invoice No.: _____

VIN#: _____ Mileage: _____

Date replacement was shipped: _____

Detailed description of failure: _____

Part Number:

Description:

Questions: Please contact our Warranty Administrator at 763.271.2978

Ship Items to:
Hoglund Bus Co.
Attn: Warranty
116 Oakwood Drive E.
Monticello, MN 55362

RMA#: _____